

# We Can't Recognize You... Without Your Phone Number



**Klickitat PUD**  
Owned By Those It Serves

## Update Your Phone Information Before a Major Outage

Communication is important during outages. We need to be able to get in touch with you.

If your neighbor reports a power outage, you might be one of the first calls we make to see if your power is also out. This allows us to dispatch a repair crew more quickly and efficiently.

If we do not have an accurate phone number associated with your account, it will delay the response to your outage.

There are multiple ways to update your contact information:

- ▶ Visit [www.klickitatpud.com](http://www.klickitatpud.com) any time, click on Pay Bill/Meter Read and log in to your account.
- ▶ Call (800) 548-8357 to speak with a customer service representative Monday through Friday, 8 a.m. to 5 p.m.
- ▶ Stop by the White Salmon or Goldendale office to speak with a customer service representative, Monday through Friday, 8 a.m. to 5 p.m.

Your information will remain confidential and be used only by Klickitat PUD.